

## DATA PROTECTION POLICY INFORMATION ON THE COLLECTION OF PERSONAL DATA

The EU General Data Protection Regulation (EU GDPR) obliges companies to handle appropriately and especially protect personal data.

Data privacy concerns us as a hotel in many ways: data protection relates to information we obtain from our guests and employees and concerns the way in which we and the firms and institutions we cooperate with and to whom we in some rare cases must pass on data, administrate and process these.

Our company relies on the personal data of our guests in order to fully offer the services that are expected from a hotel. The concerning data is managed and processed by us and our employees. It goes without saying that we use sensitive personal data with the utmost discretion and care, in compliance with legal requirements and, as far as possible, only in the areas of responsibility of those directly employed.

For certain purposes, i.e. in order to meet our legal obligations (for example the registration system) or for procurements and purchases in your name and with your consent, it is sometimes unavoidable to pass on personal data such as name, date of birth, address, e-mail address or the like, to third parties.

Due to the nature of our business, a hotel with personalized service and the close relationship to our guests, we will store your data even beyond the mandatory period of seven years. You have the right to request information about the personal data stored and processed about you. If you wish, we will delete any personal information we hold about you, unless we are required by law to retain the information for a specified period of time. If we have stored personal data from you that is false or inaccurate, we will change them accordingly.

## VISITING OUR WEBSITE

When using our website for information only, i.e. if you do not register or otherwise provide us with information, we only collect data that your browser transmits to our server (so-called "server log files"). When you visit our website, we collect the following data that is technically necessary for us to display the website to you: Our visited website, date and time at the moment of access, amount of data sent in bytes, source/reference from which you came to the page, browser used, operating system used, IP address used (if applicable: in anonymized form).

Data processing is carried out in accordance with Art. 6(1) (f) GDPR on the basis of our legitimate interest in improving the stability and functionality of our website. The data will not be passed on or used in any other way. However, we reserve the right to check the server log files subsequently, if there are any concrete indications of illegal use.

## COOKIES

In order to make your visit to our website attractive and to enable the use of certain functions, we use so-called cookies on various pages. These are small text files that are stored on your end device. Some of the cookies we use are deleted after the end of the browser session, i.e. after closing your browser (so-called session cookies). Other cookies remain on your terminal and enable us or our partner companies (third-party cookies) to recognize your browser on your next visit (persistent cookies). If cookies are set, they collect and process specific user information such as browser and location data as well as IP address values according to individual requirements. Persistent cookies are automatically deleted after a specified period, which may vary depending on the cookie.

## CONTACT US ANY TIME

Please contact us in case of objections or questions regarding our data protection, the inspection, modification and deletion of your personal data stored and the protection of your rights within the scope of the Data Protection Act any time.

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